

# POLYPIPE REGISTERED INSTALLER NETWORK

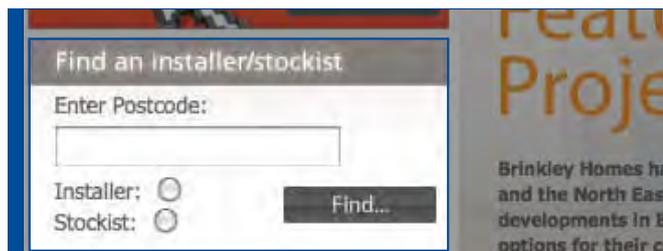
When you select Polypipe as your underfloor heating brand of choice, we want you to know you will receive a professional installation service. To ensure you get this peace of mind we have developed a nationwide network of registered installers who have the skills and experience to install our systems to the highest standards.

## Finding a Polypipe Registered Installer

Finding a member of the Polypipe Registered Installer Network couldn't be easier. Simply visit [www.freeyourwalls.com](http://www.freeyourwalls.com) and locate the stockist finder quick link at the bottom left hand corner of the home page.



Enter your postcode, select Installer and click on the Find button (Installers can also use this function by selecting Stockist to search for local stocking merchants).



You will now see list of members of the Polypipe Registered Installer Network in your area, with the closest shown first. To find out more about a particular installer, click on "Installer Details" next to their entry to display their profile.



The installer's profile will be displayed, showing details of their project expertise, areas covered, number of employees and recent projects.

You can also check their location via the Google Maps link.

Once you have selected one or more installers you can email them directly from the website or use the displayed contact details to get in touch by phone.



# WHAT YOU CAN EXPECT FROM YOUR INSTALLER

**Polypipe Registered Installers are vetted based on their experience and expertise in installing Polypipe Underfloor Heating Systems. Your contract is directly with the installer, and we cannot provide any guarantee in respect of their work. We do, however, provide extensive warranties on our products. In the unlikely event that you experience a problem with any aspect of your experience with a Polypipe Registered Installer you should notify us on 01709 770000.**

All Polypipe Registered Installers are provided with a personalised certificate to prove their authenticity. You should be shown this but if not, please ask to see it.



## Choosing the right system

Your installer will assess your needs, based on the floor and room type, size and the way in which you want the heating controls to operate.

Using our unique product selectors, your Polypipe Registered Installer will be able to select exactly the right system configuration for your underfloor heating system



## Providing you with a quotation

We also provide our Registered Installer Network with a personalised quotation tool. Your installer will be able to use the results of the needs assessment and product selection process to produce you a tailored quotation for all aspects of your underfloor heating system, including all parts and labour.



## Getting started

Once you have agreed the quotation, your installer will provide you with a contract setting out all aspects of the project, confirming the costs and also detailing things like access requirements.

Once you have agreed a start and completion date and both signed the contract, the materials will be ordered and your system installation will be underway.



## Design service

For complex projects that may fall outside the scope of our product selector and pack system we offer a bespoke design service. This can be accessed by your Registered Installer or self builders can use it directly. A design service form is included in the back of this brochure.



## Further information

If, at any stage, you require any further information please get in touch with our underfloor heating team at the Doncaster address on the back cover of this brochure or call our technical support line on 01709 770000.



## Want to join the network?

If you are an installer and are interested in joining the Polypipe Registered Installer Network, visit [www.ufch.com/installers/become-an-installer.php](http://www.ufch.com/installers/become-an-installer.php). Complete the form and we will send you an application pack by return.

